



State of California—Health and Human Services Agency
Department of Health Services



SANDRA SHEWRY
Director

**ARNOLD
SCHWARZENEGGER**
Governor

January 31, 2007

Dear Family PACT (Planning, Access, Care, and Treatment) Provider:

The California Department of Health Services (CDHS), Maternal, Child and Adolescent Health/Office of Family Planning Branch (MCAH/OFP) presents the next release of the Family PACT Program *Provider Profiles*.

Program data are monitored by MCAH/OFP through contracts with the University of California, San Francisco, Bixby Center for Reproductive Health, Research and Policy, and with Electronic Data Systems. Data sources include provider enrollment, client enrollment, and claims. These data are presented to Family PACT providers in the form of practice profiles with the expectation that feedback will be useful in utilization management and clinical quality improvement. The profiles are designed to present a picture of a practice *in relation to peers* who participate in the Family PACT Program.

For your information, data on the Family PACT Program *as a whole* by public sector (governmental, non-profit, and community clinic providers) and private sector with interpretations for each indicator are enclosed. This may be useful to you in observing how your peers in this program are performing and in considering an assessment of your practice patterns. Detailed methodology and Frequently Asked Questions (FAQs) are posted on the Family PACT website at www.familypact.org.

At this time, you will not receive an individualized Provider Profile because there were insufficient paid claims data from your practice to produce a report. The current profiles reflect activity from July 1, 2004 through June 30, 2006. In order for data to be statistically significant, the cohort of providers selected to receive profiles must have served more than 50 individual Family PACT clients in the six-month period being reported. Having fewer than 50 clients in six months makes data less useful for reporting purposes and indicators of practice patterns difficult to validate. If your Family PACT client base is greater than 50 clients in a six-month reporting period, you will receive profile(s) in the future.

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In response to concerns expressed by Family PACT providers, **the methodology for chlamydia screening rates has changed**. The profiles now reflect **both paid and denied** claims adjudicated for laboratories. Please note that when chlamydia testing is reimbursed by any other payer source, the Provider Profiles do not reflect screening rates accurately.

Although you are not receiving individualized *Provider Profiles* at this time, we encourage you to complete the enclosed Provider Response Form with your comments. Instructions for returning your response to MCAH/OFP by fax or mail are on the form. Additionally, MCAH/OFP is interested in utilizing email communication with Family PACT providers, so please check and/or update your email address on the Provider Response Form.

If you have questions or comments not addressed in the Response Form or on the website, you may contact MCAH/OFP by calling (916) 650-0414, or by emailing to: fampact@dhs.ca.gov.

Sincerely,



Laurie Weaver, Chief
Office of Family Planning
Maternal, Child, and Adolescent Health Branch



Michael S. Policar, M.D., M.P.H.
Chair, Family PACT Clinical Practice
Committee

Enclosures